

Timely.
Convenient.
Affordable.



### Make Employees Happy

Telehealth is a 24/7/365 phone or video consultation service with licensed physicians who can consult, diagnose and if needed, prescribe medication for common and non-emergency illnesses. Consultations are done on your mobile device, tablet, phone or computer.

### **Employer Benefits**

- · Inexpensive and easy to get started and can be employer or employee paid
- · Lowers employee absenteeism, boosting company profitability
- Increases overall employee satisfaction with your benefit package

### **Employee Benefits**

- 24/7/365 convenient access to U.S. Board certified physicians via phone or video
- Saves employees time and money
  - Significantly less expensive than ER or Urgent Care with no copay
  - Avoid waiting rooms and exposure to other sick people
- · Consult with a physician at home, work or even on vacation
- · Prescriptions called in to local pharmacy based on diagnosis





Telehealth is not intended to be a replacement for health insurance. Employers should use caution when offering telehealth to their employees if group medical insurance is not offered. Due to the broad definition of health care under the Affordable Care Act, telehealth may be considered a noncompliant group health plan. Employers who choose to pay or reimburse their employees for a telehealth program when there is no group medical coverage offered could face large fines. Please consult your attorney/ advisor if you wish to add telehealth as an employer paid benefit with or without an existing group medical plan.

# **Telehealth**

## **FAQs**

**Who is providing the service?** Corporate Payroll Services has teamed with RelyMD®, a leading provider of telehealth and mobile health services to provide telehealth services to our clients.

**Is this health insurance?** No. Telehealth is not a replacement for comprehensive health insurance. It is a service which provides members with convenient, inexpensive access to doctors who consult, diagnose or prescribe medications by phone or web video for nonemergency illnesses.

**Will I be speaking with a "real physician"?** Yes. The physicians are all U.S. board certified, credentialed and actively practicing.

#### What conditions can be treated?

· Allergies · Far Infections · Muscle Strains · Asthma · Fever · Nausea · Bronchitis · Pink Eye · Gout · Chronic Heartburn · Headache ·Rashes · Cold and Flu · Infections · Sore Throat · Constipation · Insect Bites · Stomach Virus · Diarrhea · Joint Aches · Urinary Tract Infections

Can the physician write a prescription without seeing me in person? Yes. The most common prescriptions given are for antibiotics and antihistamines. Physicians follow strict protocols when diagnosing conditions. No DEA-controlled substances, no lifestyle or mood altering drugs, or drugs which may have the potential for abuse will be prescribed. Service is not permitted for children under the age of 6 months.

**Are my records private?** Yes. You determine who can view your information by sharing access to your health portal.

Can I call or be treated if I am traveling outside of the United States? No. International consults are not permitted.

**Can I use my usual pharmacy?** Yes. When a prescription is deemed necessary, the physician can call it in to the pharmacy of your choice. If you are using an insurance prescription card or discount drug program card, standard negotiated rates will apply. Many pharmacies offer free or reduced prices on antibiotics.

How do I schedule a consultation? You can connect and schedule a personal consult in three ways.

· Use the mobile app · Call the toll free number · Go to the website

Run your business. We'll run your payroll.



For full details on all of our solutions, please call us at 877-926-7729, email us at info@CPSGO.com or visit www.CPSGO.com.